

To be assigned by Miltenyi Imaging GmbH
Ticket No.:

Please send the completed document by e-mail to: ServiceRAD@miltenyi.com

Contact Person:		Date:	
Company:			
Street:	ZIP / City:	Country:	
Phone:	Fax:	e-mail:	
Product Name:	Part No.:	Serial No.:	
Hardware Revision:	Software Firmware Rev.:	FPGA Revision:	
Description of Issue or Problem <u>Note:</u> Please fill in as detailed as possible and attach copies of any error messages. Missing information can delay handling of the Service Case.			
Incident Categories	<input type="checkbox"/> fatal	<input type="checkbox"/> serious	<input type="checkbox"/> minor
Frequency	<input type="checkbox"/> single occurrence	<input type="checkbox"/> repeatable	<input type="checkbox"/> intermittent
Request for Updates	<input type="checkbox"/> Hardware	<input type="checkbox"/> Software	Comment: